

PRIVACY POLICY

This privacy policy discloses the privacy practices for the Advocate Program's website, advocateprogram.org. This privacy policy applies solely to information collected by this web site.

Information Collection, Use, and Sharing

The Advocate Program is the sole owner of the information collected on this site. The Program only has access to information that is provided via email or other direct contact from clients or the general public. The Program will never sell or rent this information to anyone. Advocate Program will use this information to respond to any requests from the person or persons who supplied all or part of the information. The Program will not share this information with any third party unless specifically requested to do so by the person or persons who supplied all or part of the information.

Unless the Program is asked not to, the Program may make contact via email in the future about changes to this privacy policy or other relevant issues. That contact may be discontinued at any time by request.

Security

Advocate Program considers all the information about its clients to be sensitive and takes every precaution to protect it. The information submitted to the program, online or offline, is securely stored and maintained.

When Advocate Program collects information online, that information is securely encrypted and transmitted using 128 bit encryption technology. Advocate Program does not keep payment information from clients, like credit card numbers or account numbers. All payment transactions are performed through a third party company with the highest standard of security and only the information relevant to the payment is shared for that purpose.

While the Program uses encryption to protect sensitive information transmitted online, the Program also protects information offline. Only employees who need the information to perform a specific job, like billing or customer service, have access to personally identifiable information. All written information is properly kept in a file room with limited access and the digital information is saved on database servers in a secure environment.

Registration and Online Payments

In order to use some sections of this website, a user may first be required to complete a registration form. During registration, a user is required to provide certain information (such as name and email address). This information may be used to contact you about the services on the Program's site in which you have expressed interest.

Like many sites, advocateprogram.org makes use of "cookies" to collect information. These are very small files that websites store in user's browsers (user's local computer hard disk) with information related to the user. The Advocate Program uses cookies for the solely purpose of user authentication. This prevents the user from having to log into every page he/she requests on this website. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, blocking cookies from advocateprogram.org might result in a limited browsing experience and in some cases might prevent the user from accessing some portions of this site, such as online payments.

Links

This web site contains links to other sites. Please be aware that the Program is not responsible for the content or privacy practices of such other sites. The Program encourages its users to be aware when they leave the Program's site and to read the privacy statements of any other site that collects personally identifiable information.

Updates

The Advocate Program's Privacy Policy may change from time to time and all updates will be posted on this page.

If you feel that the Advocate Program is not abiding by this privacy policy, you should contact the Program immediately via telephone at (305) 704-0200 or via email at info@advocateprogram.org.